



Italdoor and Woodworking Limited

120 Cartwright Avenue, North York, M6A 1V2

(416) 780-9820 Fax (416) 780-9822

E-Mail: sales@italdoor.com Web: www.italdoor.com

All Kinds of Doors, Always in Stock

Factory — 23 Cedar Avenue, Thornhill, Hwy 7 & Bayview – By App't

Terms and Conditions

1. All prices are F.O.B Italdoor; Delivery, GST & PST Taxes are extra.
2. If PST exempt, PST Exemption form must be completed & signed.
3. Staining, Painting & Installation are normally done by others – Please ask us for a quote if wanted.
4. Payment is due when service and goods are rendered, or when order is complete, whichever comes first.
5. Prepayment is required on Custom Orders under \$2000.00. On larger orders, ½ Deposit is required, and balance is payable in full (when order is ready) by Cash, Certified cheque or major Credit Card only. Company cheques are only accepted if pre-printed with company name & address, and accompanied by 2 pieces of ID (Drivers license & Credit card #) from the bank account holder.
6. Personal cheques are not accepted.
7. All prices and specifications are subject to change without notice (Quotes are only valid 10 days).
8. Due to the custom nature of our business, we cannot guarantee any order dates. We cannot assume responsibility for any penalties in case of late shipment.
9. We reserve the right to substitute or make changes for equal or better product.
10. We may revoke any orders that we cannot deliver due to accidents, strikes, fires, or any circumstance beyond our control. Acceptance of orders will be based on our ability to furnish. We reserve the right to cancel any order at our discretion.
11. No Changes or cancellations once order is confirmed. (We will try to accommodate your change request if sent to us in writing by fax 416-780-9822 or email sales@italdoor.com).
12. Custom Orders are not returnable.
13. Be sure to review Warranty; Warranties are void with improper storage, installation or finishing.
14. Wood doors in direct sunlight, or exposed to weather elements cannot be Warranted. Exterior doors must be sheltered by canopy or screen doors in order to be covered under our warranty.
15. Glass and all items are hand made, and are subject to a 3 foot, 10 second Inspection only.
16. Wood is a natural material - Variances in a wood's grain and colour are part of the wood's natural beauty & character and are not considered to be a lower quality or a defect. However, if you want uniform colour and grain you must specify this in writing and pay an additional 25% to the cost of each door. Uniformity may also require more lead-time.
17. Stock items are sold on a first-come first-serve basis.
18. All products are to be ordered in Imperial measurements (inches). We go to the next largest 1/8th inch. See conversion chart or multiply your measurement in millimetres by 0.0394.; Tolerances of 1/8" are to be accepted
19. Please inspect your goods upon receipt. Any claims must be received at that time.
20. Any claims will be inspected by an authorized member of our company. If found faulty in structure, they will be repaired or replaced at our discretion.
21. The Warranty does not cover re-painting, re-staining, re-hanging, or re-delivery.
22. Unauthorized returned goods will not be accepted.
23. Please be sure your painter is highly skilled in his/her profession. All six edges must be properly sealed with a waterproof sealer. Since it takes Skill to achieve a truly professional finish, we cannot in any way be responsible for the appearance of doors finished and installed by others.

More Warranty Notes

24. Warps exceeding 1/4" are not considered defects if doors are wider than 48", taller than 96". Measure a warp by placing a straight-edge, wire or tight string across the door in his hung position.
25. No cut-out should exceed 40% of the door area, larger size voids warranty.
26. No cut-out should exceed one-half the height of the door.
27. Telegraphing is not considered a defect unless the doors vary from true plane more than 1/100th of an inch.

There are no other warranties that extend beyond the above. All door manufacturers offer the same warranty. We are not liable for any consequential, indirect or incidental damages, or for any amount exceeding the selling price of the doors involved whether the claim is for breach of warranty or negligence.