



Italdoor and Woodworking Limited

120 Cartwright Avenue, North York, M6A 1V2

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Factory: 23 Cedar Avenue, Thornhill, Ontario, L3T 3W1 Fax: (905) 889-6785 (Appointments Required)

Warranty, When it's Valid, and when it's not

For All Doors - The following voids the warranty:

- Doors exceeding 36" in width or 8' in height will be replaced only once under warranty.
- Doors exceeding 4' x 9' are not warranted at all.
- Exterior Doors 1-3/8" thick. (must be 1-3/4" or 2-1/4")
- 1-3/8" thick door exceeding size of 36" or 80" (915 or 2032mm)
- pocket sliders without track at bottom and/or without 3 pcs handle set (3 in one pieces void warranty)
- improper hardware, improper storage, Improper finishes, non-sealed edges or top or bottom.
- Wide solid wood panel may crack, repair / replacement is not covered.

Void Warranty on Flush Doors when:

- A cut out exceeding 40% of the door area on a Flush Door.
- A door with different treatment on one side vs. the other side, i.e.: slab w/ oak 1 side, HB 1 side. (or flat paint one side, gloss other side)
- 1-3/8" thick Birch doors

Void Warranty on Panel Doors when:

- Overall size exceeds 3x7 for 1-3/8", 3x8 for 1-3/4", 3x9 for 2-1/4".
- Panel Widths exceeding 12", tend to warp and crack, this can be repaired, but is not covered under warranty.
- 1-3/8" thick Poplar doors
- Poplar wood for exterior Use.

Aesthetics

Mother Nature Decides the look of the wood, if requested, we select for uniformity of colour and grain, frames and doors should be supplied, finished and installed at the same time for the best match. The Stain treatment can also add uniformity by skilled professionals.

Important Procedures:

Storage:

- Doors are stored flat and away from heat sources
- Lay doors in a neat pile on a skid
- Set a plywood sheet or extra door over top, turn top door daily, it will warp
- Do not lean doors on walls, near light / heat sources
- Weather / humidity should not touch doors

Finish

- Finish, seal completely, all 6 faces & edges
- Start with a sanding sealer to get uniform finish
- Call us immediately if undesirable results – bring door in for consultation.

Hardware & Other

- Hardware should not detriment strength of door
- Door has hinges every 30"; and latch or catch to fix it shut.
- Sliding Doors have full floor guides.
- Handle with care, wear gloves.

The Warranty

Italdoor offers a limited warranty for repair or replacement for the period of one year from date of purchase, per details noted above.